

Adur

Executive Member for Customer Services: Portfolio / Terms of Reference:

Responsibility for the following delegated functions:

- Customer contacts and services, including Help Points.
- CenSus IT partnership.
- Housing and Council Tax benefits (Adur).
- Housing - Housing Revenue Account, ACF Tenants' Services, anti-social behaviour / neighbourhood disputes in relation to tenants, sheltered housing, leasehold administration, Adur Housing Voice, Adur Talkback, Choice Based Lettings, Community Alarm, Grounds Maintenance and Building Cleaning, Adur Home Service, Temporary Accommodation Management.
- Housing strategy and housing enabling role; affordable housing provision; housing register need options and advice.
- Housing - non Housing Revenue Account - including homelessness and advice (prevention and management), private sector housing and other housing services - choice based lettings, grants (disability and housing).
- Adur Homes Board

Worthing

Executive Member for Customer Services: Portfolio

Responsibility for the following delegated functions

- Customer contacts and services, including Help Points.
- Affordable Housing Provision.
- Benefit Fraud Detection/Prevention (Worthing).
- Housing and Council Tax Benefits and Adjudication (Worthing).
- Disabled Facilities Grant and other Housing Grants.
- Empty Properties.
- Housing Strategy Development & Review.
- Non-Domestic Rates (Worthing).
- Revenues and Benefits (Worthing).
- Strategic Housing and Enabling.
- Supported People (Other).

- Private Sector Housing.
- Worthing Cultural Assets; Museum, Art Gallery, Ritz Cinema, Assembly Hall, Pavilion Theatre and Connaught Theatre. (NB. Worthing Pier is with the Regeneration Portfolio).
- Homelessness and Advice (Prevention and Management), including Choice Based Lettings, Bed & Breakfast.
- Housing Need, Options and Advice and Housing Register.